



Maureen Sullivan is an organization development consultant whose practice focuses on the delivery of consulting and training services to libraries and other information organizations. She has more than twenty five years of experience as a consultant on organization development, strategic planning, leadership development, introducing and managing organizational change, organization and work redesign, establishment of staff development and learning programs for today's workplace, creating a work environment that supports diversity, revision of position classification and compensation systems, and the identification and development of competencies. Her experience includes twelve years as the human resources administrator in the libraries at the University of Maryland (1977-1980) and at Yale University (1983-1991). She has had a long association with the Association of Research Libraries (ARL) and was instrumental in the design and delivery of several of ARL's management training programs.

Among the topics for which she has designed and offered workshops and learning institutes are: leadership development, redesigning work, improving work relationships, managing stress,

career planning, introducing the learning organization, process improvement, building teams, creating the collaborative organization, improving individual and organizational performance, generational synergy, cross-cultural communication, and project management.

Ms. Sullivan is a past president (1998-1999) of the Association of College and Research Libraries (ACRL). During her term as President, she helped establish the ACRL/Harvard Leadership Institute in partnership with the Harvard Graduate School of Education. She is now a member of the faculty for this annual program. She was president of the Library Administration and Management Association for the 1988-89 term. In 1999, she received the Elizabeth Futas Catalyst for Change Award from the American Library Association.

She received her B.A. degree, magna cum laude, from the University of Maryland in 1974, and her M.A. degree in Library Science from the University of Maryland in 1976.